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HEALTH & ADULT SOCIAL CARE SCRUTINY PANEL

Wednesday, 24th March, 2021 at 7.00 pm

This will be a virtual meeting

Membership:

Councillors : Huseyin Akpinar, Kate Anolue, Dinah Barry (Community First - Leader), Chris Dey, Christine Hamilton (Deputy Mayor), Saray Karakus, Edward Smith and Doug Taylor

AGENDA – PART 1

- 1. WELCOME AND APOLOGIES**
- 2. DECLARATIONS OF INTEREST**

Members of the Council are invited to identify any disclosable pecuniary, other pecuniary or non-pecuniary interests relevant to the items on the agenda.

- 3. MINUTES OF THE MEETING HELD ON 21 JANUARY 2021 (Pages 1 - 6)**

To receive and agree the minutes of the meeting held on 21 January 2021.

4. COVID-19 UPDATE ON THE POSITION IN ENFIELD

To receive the latest data in relation to COVID-19 infections and fatalities and details of the vaccine roll-out programme. This information will be circulated the day before the meeting, ensuring the most current data is provided.

5. ADULT SAFEGUARDING ANNUAL REPORT (Pages 7 - 18)

To receive the Annual Adult Safeguarding Report.

6. WORK PROGRAMME 2020/21 (Pages 19 - 20)

To note the work programme for 2020/21

7. DATES OF FUTURE MEETINGS

To note that future meeting dates will be confirmed at Annual Council in May.

MINUTES OF THE MEETING OF THE HEALTH & ADULT SOCIAL CARE SCRUTINY PANEL HELD ON THURSDAY, 21ST JANUARY, 2021

MEMBERS: Councillors Kate Anolue, Dinah Barry (Community First - Leader), Chris Dey, Christine Hamilton (Deputy Mayor), Saray Karakus, Edward Smith and Doug Taylor

Officers: Bindi Nagra, Director of Health and Adult Social Care, Clare Duignan, Head of Integrated Mental Health, Doug Wilson, Head of Strategy and Service Development, Matt Casey Service Manager, Strategy and Service Development. Glenn Stewart, Asst Director of Public Health, Dudu Sher-Arami, Consultant in Public Health.

Also Attending: Andrew Wright, Dr Pardeep Grewal and Emily Burch, Barnet, Enfield and Haringey Mental Health Trust. Deborah McBeal, Riyad Karim, Hetul Shah, Annie Stork, Vee Scott, Manish Kumar, Emdadur Rahman, Paul Gouldstone and Richard Dale, Clinical Commissioning Group.

18. WELCOME AND APOLOGIES

The Chair, Cllr Edward Smith welcomed everyone to the meeting. Apologies for absence were received from Cllr Huseyin Akpinar.

19. DECLARATIONS OF INTEREST

No declarations of interest were received.

20. MINUTES OF THE MEETING HELD ON 3 NOVEMBER 2020

The minutes of the meeting held on 3 November were agreed.

Matters Arising

There have been 17 deaths in care homes since November. Currently 34 care homes have recorded infections, totalling 63 residents and 49 staff. This figure is a reduction on previous weeks.

It was confirmed that all the 82 care homes in the borough have PCR tests and Lateral Flow Tests.

No further data has been received from NHS England.

When leaving hospital, any covid positive resident will spend a period of time in one of 115 step-down beds provided in North Central London, before returning to their care home. 30 beds are provided at Chase Farm Hospital.

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No covid positive resident is returned to their care home before this period of isolation.

21. COVID-19 AND THE PROVISION OF MENTAL HEALTH SERVICES

Andrew Wright and Pardeep Grewal provided an update on the Covid-19 response from the Barnet Enfield and Haringey Mental Health Trust (BEH MHT).

- 1) The presentation highlighted the current position, the transformation of services through the pandemic and plans for future service provision.
- 2) The Trust were well prepared for the current wave, following the initial outbreak last year.
- 3) BEH MHT have supported acute trusts by providing a number of step-down beds for respiratory patients at Chase Farm Hospital.
- 4) Approximately one third of staff have been vaccinated to date and the vaccination programme continues.
- 5) The overall number of patients has not increased dramatically, however there is an increase in the number of patients presenting in crisis (compared to last year).
- 6) There is a system in place for managing Covid-19 patients within distinct wards.
- 7) The resilience of staff is being tested but the Trust management are supporting staff as appropriate. There is support for BAME staff and others at high risk through formal risk assessments and the launch of a new inclusion programme.
- 8) The crisis team and community team have worked hard to keep people out of hospital, including young people and the very old.
- 9) Although there have been many challenges, it is possible to identify a number of successes which will inform and improve future service provision; digital technology supporting more flexible working for staff; working in partnership to support other local hospital trusts.
- 10) Coming out of the National Long -Term Plan is some key investment for mental health services. There will be significant investment over the next 3 years which will result in a levelling up of resources across North Central London, which will benefit Enfield.
- 11) There are 2 aspects to the additional investment i) Community Mental Health Services will employ an additional 100 staff ii) The crisis offer will be strengthened. Both aspects will reduce the demand for in-patient beds by providing greater service provision in the community.

The Cllr Smith thanked Andrew Wright and Pardeep Grewal for a very clear and succinct presentation. The Chair asked Members for any comments or questions.

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- 12) In response to a question concerning mental health issues resulting from social isolation and the strain on future service provision, it was noted that the impact is most likely to be felt within psychological/talking therapy areas.
- 13) Pockets of deprivation in the east of the borough are likely to see a negative impact of social isolation. The impact on vulnerable young people will not be evident for some years to come.
- 14) It was noted that there is a critical relationship between services such as the local authority schools service and the BEH MHT as part of an integrated provision.
- 15) Just over a third of the 3,700 staff have been vaccinated and issues around staff being reluctant to have a vaccine are being addressed. Absence rates for general sickness are no different but in Enfield, its below average but much higher in other specific service areas.
- 16) Reluctance to receive a vaccination is an issue, especially within the African Community and further work is needed to encourage greater take-up. The aim is to have all BEH MHT staff vaccinated.
- 17) In congratulating the Trust for all their valuable work, it was recognised that fatigue is now an issue.
- 18) It was noted that acute trusts now have protocols in place for testing when a patient leaves hospital to return to a care home. This is not such an issue for the Mental Health Trust.
- 19) It was confirmed that the additional funding referred to would amount to £10m over 3 years across the 3 boroughs.

The Chair noted all the valuable work the trust are doing for the people of Enfield and looked forward to an improved and increasingly funded service.

22. IMMUNISATION TAKE-UP

Enfield Officers and NHS Representatives gave a presentation which highlighted the learning gained from the flu vaccine immunisation programme which is being applied to the covid vaccine roll-out.

- 1) A summary of the flu vaccination eligibility criteria was provided, along with the level of take-up as at 14 January.
- 2) A number of actions have been taken to increase the flu immunisation uptake, including engaging with the lowest performing GP surgeries and engaging with 4 mosques to support uptake in the Muslim community.
- 3) The partnership working between the NHS, Enfield Council and the voluntary sector has helped to boost the uptake levels.
- 4) A social media campaign was developed to educate and encourage residents to have the flu vaccination.
- 5) The challenges and success were discussed, including providing vaccine hesitancy training to doctors and nurses and helping to challenge vaccine misconceptions.
- 6) Education sessions with parents and children have been established via webinars.

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- 7) Targeting hard to reach groups has been a challenge, homeless, deprived community, Muslim community and Central and Eastern European communities.
- 8) Lockdown has resulted in a reluctant of some residents to visit surgeries.
- 9) 'Healthy Intent' software has identified where there is suspicion in certain communities, allowing a more targeted approach to encouraging immunisation.
- 10) In response to a question, it was confirmed that the approach to encouragement must be multifaceted as the reasons for not being immunised are varied. As an example of reluctance, the Eastern European community would only visit a doctor when unwell, rather than considering health prevention services, such as immunisation.
- 11) GP practices in Enfield are being used as vaccination centres for covid. All are performing well, with Carlton House having administered the highest number of vaccines to date. The Dugdale Centre will also become a vaccination centre in February.
- 12) Both the Pfizer and the Oxford/AstraZeneca vaccines are available in Enfield.
- 13) The order of supply to various cohorts was detailed, including the programme to cover care homes.
- 14) Community pharmacies are now beginning to provide a vaccination service. They must be able to provide 1,000 vaccines per week, opening 7 days per week, 8.00am-8.00pm.
- 15) It was noted that additional venues such as community pharmacies are welcome as long as they are properly regulated.
- 16) All care home residents and staff have been vaccinated, ahead of the deadline. The AstraZeneca vaccine has been more appropriate to use in care homes as it has no specific storage requirements.
- 17) The task has involved managing logistics of vaccine delivery, education of staff, coordination of teams on the ground and data collection.
- 18) BEH MHT have provided support to the vaccination process by utilising the CHAT Team and mental health nurses. In addition, MHT clinics have been made available for care home staff to obtain a vaccination. Supported living and housebound residents have also been vaccinated.
- 19) The collaborative work was emphasised, involving Medicus, one of the primary care networks in Enfield, the Council, Mental Health Trust and care homes.
- 20) There was an issue with staff in care homes relating to mis-information. There was reluctance to have a vaccination by some staff, as they had concerns relating to fertility, genetics and microchipping. Health representatives took the time to discuss these concerns with staff and asked that the appropriate messages were taken back and shared with their respective communities.

Members of the Scrutiny Panel were then asked for questions and comments.

- 21) In response to a question on engaging with the African community and the use of zoom church meetings, it was confirmed that work is being

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undertaken with faith leaders and Cllr Anolue will provide health partners with additional contact details.

- 22) A question was asked relating to the type and availability of the various vaccines. It was noted that Enfield take all vaccines given, however, as the Pfizer vaccine expires within 3.5 days, supplies of this are used first to avoid wastage. Other types of vaccine are more stable and suitable for storing.
- 23) The Pfizer vaccine provides 90% protection following the first dose. This increases to 95% after the second dose, however, the period of protection is also increased following the second vaccination.
- 24) In response to a question, it was confirmed that with adequate supplies of vaccine provided, it is likely that the top 4 cohorts will be vaccinated in the required time period.
- 25) It was confirmed that the current guidance is not to mix and match vaccines between the first dose and the second dose.
- 26) In October of this year, the flu vaccination programme will commence once more, initially targeted at the over 65's. By that time, this age group would have received their second covid vaccination and would not be compromised by having the flu immunisation.

Cllr Smith praised the tremendous efforts of the NHS and noted the success of the vaccination programme in Enfield.

23. PRE-DECISION SCRUTINY - EXTRA CARE SERVICES AT ALCAZAR COURT AND SKINNERS COURT (TO FOLLOW)

Cllr Cazimoglu, Cabinet Member for Health and Adult Social Care introduced this item, for noting.

- 1) Extra care service provision provides independent, adapted accommodation with care and support available 24 hours per day, 7 days per week.
- 2) The service caters for a mixed community of need providing both low and high levels of support. This type of service often prevents or delays the need for people to enter residential care.
- 3) The retendering process will be concluded by the end of January, with a lot of healthy interest in the contracts available. The final report will go to Cabinet for approval in April.
- 4) It was confirmed that continuity of care would be provided, irrespective of the outcome of the retendering process.

24. WORK PROGRAMME 2020/21

The work programme was noted. The agenda items for the next meeting in March will be considered further.

ACTION: Cllr Smith/Andy Ellis

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25. DATES OF FUTURE MEETINGS

The date of the next meeting was noted as Wednesday 24 March 2021.

London Borough of Enfield**Health and Adult Social Care Scrutiny Committee****Meeting Date – 24th March 2021**

Subject: Adult Safeguarding Annual Report Priorities
Cabinet Member: Cllr Alev Cazimoglu
Executive Director: Tony Theodoulou

Key Decision:

Purpose of Report

1.

Each year local Safeguarding Adults Boards are required to publish their annual report. The Care Act requires, that as part of that report, the Safeguarding Adults Board should highlight the work undertaken during the year and the priorities for the coming year.

This report, the Safeguarding Enfield Annual report priorities for 2021-22 and update on 2020-21, sets out the safeguarding partnership activity for adults.

It highlights actions taken to prevent neglect, abuse and exploitation against adults at risks. The priorities are part the Safeguarding Enfield Annual Report, which covers both Adults and Children's Safeguarding. In the attached priorities report, both adults and childrens information is presented, to highlight the areas we are seeking to implement together and the learning we are sharing.

This is partnership report and is being presented to Scrutiny as part of a consultation with partners for comments on the 2021-22 priorities. The priorities will then be presented to the Safeguarding Adults Board and Safeguarding Childrens Partnership's Executive meeting for agreement and sign-off.

Proposal(s)

2.

Please note the activities of the Safeguarding Adults Board 2020-21 and provide feedback on the priorities for 2021-22.

Reason for Proposal(s)

3.

Relevance to the Council Plan

4.

Safe, healthy and Confident communities

The work of the Safeguarding Enfield Partnership meets the Council's priority of Safe, healthy, Confident communities.

The purpose of safeguarding work is to protect children, young people, adults at risk, and their carers and families so that they can all thrive in the borough. The Partnership's approach to safeguarding focusses on well-trained staff who can effectively engage and manage the risks that may be present.

For Adults, as part of the 'Prevent Abuse' priority, the Partnership will be developing our IT/ Social Media offering alongside a community engagement programme, via the Community Awareness Raising group.

The aim of our work is to improve the awareness of abuse, understand how to report it, and also to reduce isolation, an issue which is known to increase levels of vulnerability. There is also ongoing work with local adult social care providers, which will ensure we support local providers to maintain the standards and minimise the risk of services becoming unsafe.

Background

5.

There are statutory duties for publishing an annual Safeguarding Adults Report. The duties require specific information to be provided. For the Safeguarding Adults Board, the Care Act requires that the report include:

- what it has done during that year to achieve its objectives and strategy;
- what each member has done during that year to implement the strategy
- information on Safeguarding Adults Reviews, including information on referrals Received, the on-going Reviews and key learning from Reviews that have been published.

Main Considerations for the Council

6.

The summary of the key issues or achievements of the year highlight:

- Safeguarding response during COVID-19 across the Partnership, including:
 - Regular contact with care homes,
 - welfare calls by our quality checkers
 - analysis of concerns during lockdown
 - contributing to London wide work – insights
 - Extra-ordinary Safeguarding Adults Board meeting held.
- New Safeguarding Enfield website launched
- Training included: Substance misuse and hidden harm, PREVENT and modern slavery.

- Safeguarding Adults Review learning themes developed through action plan analysis.

Important areas of work for 2021-22

- Detailed data analysis work in Enfield and regionally to better understand the impact of COVID and trends around abuse
- Introduction of network of safeguarding champions through the Community Awareness Raising group.
- Pilot project extended to include 250 devices (Amazon Echo Shows) to connect service users with their family and friends.

Across the Partnership, our primary responsibility is to provide a way for the local agencies to work together to safeguard those at risk, and to ensure that the arrangements in place are working effectively.

2020-21 has been a busy year for the Safeguarding Adults Board. Despite numerous changes, agencies across the partnership have continued to demonstrate strong commitment to the work of the Safeguarding Adults Board and its activities, through the Activity groups.

The Safeguarding Adults Board remains committed to a programme of monitoring and assuring the quality of safeguarding activity across Enfield. This programme of robust analysis and challenge will continue to ensure that adults at risk of abuse or harm are identified and responded to speedily and effectively.

At Enfield Council, we are adopting a strengths-based approach (3 conversations model) when working with service users which is an important part of preventing abuse. The approach is highlighted in our Early Help Strategy, which also details other preventative work across the Council.

Safeguarding Implications

7.

The report highlights the work of the Safeguarding Adults Board to safeguard adults at risk in Enfield. The safeguarding implications of this work are:

For Enfield Council – as lead agency for adults, it is important that we highlight how we work together with our community and partners, and detail what we are learning and how we improve current provision.

For the community - improvements in understanding how to stay safe, how to recognise abuse and how to report it.

For our partners – good communications so that any issues with joint work (which is essential to effective safeguarding) can be escalated, managed and improved.

Public Health Implications

8.

Important public health aims are to enable young people to 'start life well' and for older people to 'live and age well'. Ensuring that the most vulnerable are safe and enabled to thrive is therefore very relevant.

The Safeguarding Enfield Partnership has strong links with the Health and Wellbeing Board. Public health officers are also members of the Safeguarding Adults Board and Children's Activity Groups, to enable joined-up work with a focus on prevention.

The priorities identified in this strategy will support work with local people and partners to promote approaches that improve the quality of life for vulnerable children, young people, adults and families.

Equalities Impact of the Proposal

9.

An Equality Impact Assessment has been carried out for the Safeguarding Adults Strategy 2018-23. This report provides progress against the Adults strategy.

It should be noted that partners that we engage with are required to assist us in meeting our obligations under the Equalities Act 2010.

Environmental and Climate Change Considerations

10.

There are no environmental implications.

However, the COVID-19 lockdown and the improved use of technology has enabled us to become paperless; and removed the need for travel.

Risks that may arise if the proposed decision and related work is not taken

11.

Highlighting, and contributing, to the work of the Safeguarding Adults Board ensures Enfield Council can demonstrate its commitment to safeguarding. It also mitigates reputational risk, demonstrating openness and transparency about how the Safeguarding Adults Board will address issues of abuse and exploitation in Enfield.

Risks that may arise if the proposed decision is taken and actions that will be taken to manage these risks

12.

None

Financial Implications

13.

There will be no additional finance costs as a result of this annual report.

Legal Implications

14.

Section 43 (1) Care Act 2014 (“the Care Act”) requires each local authority to establish a Safeguarding Adults Board (“SAB”) for its area. The statutory objective of an SAB is to safeguard and protect vulnerable adults in its area. A SAB may do anything which appears to it to be necessary or desirable for the purpose of achieving its objective. The specific objectives are set out in Section 1 and 3 of this report.

Paragraph 4 of Schedule 2 of the Care Act requires a SAB to publish an annual report as soon as feasible after the end of each financial year about what it has done during that year to achieve its objectives, implement its strategy, the findings of safeguarding adults’ reviews which have been concluded and which are ongoing. In addition, to publish what it has done to implement the findings of reviews and where it is decided not to publish the findings of a review, the reasons for that decision.

The recommendations set out in this report comply with the above legislation and guidance.

Workforce Implications

15.

The report refers to work carried out in response to Covid-19 pandemic. The Council is committed to protecting the health, safety and welfare of its’ workforce. The following measures have been put in place to support staff during the COVID pandemic to enable the continuing provision of services to the residents of Enfield;

- Assessment of work activities and the environment and taking measures to reduce the risks as far as practicable.
- Deployment of staff to alternative roles to support vulnerable residents.
- Providing Coronavirus FAQ updates for staff with input from Human Resources, the Public Health Team and other teams across the Council, including links to Government, Public Health England and NHS guidance and information.
- Enabling remote working.
- Supporting staff’s mental health and wellbeing by signposting to support such as the EAP Helpline.
- Providing continued access to learning and development opportunities by promoting remote learning and providing virtual learning and development events and workshops.

Property Implications

16.
None

Other Implications

17.
None

Options Considered

18.
Producing two annual reports (including these priorities), one for the Safeguarding Adults Board and another for the Safeguarding Children Partnership, was considered.

Feedback from residents is that they are more likely to engage with one report and one conversation about abuse and risk, rather than two.

Conclusions

19.
Please note the report.

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Date of report: 8th March 2021

Appendices

Background Papers

The following documents have been relied on in the preparation of this report:

The Adult Safeguarding Annual Report priorities for 2021/22 and update on 2020/21 work.



Adult Safeguarding Annual Report

Safeguarding Enfield update on 2020-21
And priorities for 2021-22

March 2021
Version 1.0

Introduction:

This report presents the priorities for the Safeguarding Enfield Partnership for 2021-2022, as well as an update on the work over 2020-21. These areas are published in the Safeguarding Enfield Annual Report, which includes actions and priorities for both adult and children's safeguarding.

The Safeguarding Enfield Partnership brings together organisations which work across Enfield to ensure there are effective arrangements in place to safeguard adults at risk, children and young people. The Partnership plays a crucial role in: the prevention of abuse; quality assuring responses to concerns; and ensuring system improvements are being made when tragic incidents occur.

In this report, we present the progress made against the Safeguarding Adults Strategy 5-year plan alongside the priority areas for the coming year. For our Children's Safeguarding Partnership, we are building on the progress of our first year under the new statutory arrangements, where the Police, Health, and Local Authority have shared responsibility for the safeguarding of children and young people. The main requirements for the Safeguarding Children Partnership have been defined in Working Together 2018.

These priorities have been developed to ensure we take steps towards **our vision of:**

“a community where adults at risk, children and young people can live free from abuse and harm; a place that does not tolerate abuse; where we all work together to stop abuse happening at all, and where we all know what to do if it does take place.”

Please note:

These priorities will be agreed by the Safeguarding Adults Board and Safeguarding Children's Partnership Executive Meeting respectively. The final version will be published as part of the Safeguarding Enfield Annual Report 2020-21.

Safeguarding Enfield Priorities 2021-22

Safeguarding Priority 1 – Prevent Abuse

Sa	What is our objective?	How are we going to do this?	2020-21 Actions	How will we know	2020-21 update	2021-22 Actions
			Community Awareness Raising		Impacted by Covid	Continue work on website.
	What is our objective?	How are we going to do this?	2020-21 Actions	How will we know	2020-21 update	2021-22 Actions
	<p>Work with people alleged to have caused harm to prevent further abuse</p> <p>(Adults)</p>	<p>Identifying and working with people who will benefit from support and intervention.</p>	<p>Enfield has been selected to be part of National project working with adult service users who are have alcohol dependency.</p>	<p>Evaluation of the programme by professional, and through customer feedback.</p>	<p>A pilot scheme for Rise Mutual, a behavioural change programme for those who perpetrator domestic abuse was run between November 2020 and March 2021. This was funded by the National Probation Service, Children’s Services, Adult Social Care and the Community Safety Unit.</p> <p>Enfield continues to work with Alcohol Change UK on developing guidance around this important topic. Workshops were held in late 2020 and further training sessions are being developed for 2021.</p>	<p>Evaluation of the outcomes of this service are taking place at the moment and will determine future plans.</p> <p>Due to COVID-19 delaying some work on the Alcohol Change Project, this will be continuing into 2021/22. The final version of the guidance will be available shortly and the Safeguarding Adults Board will look at recommendations made.</p> <p>Multi-disciplinary training sessions on alcohol and addiction will also take place in the first half of 21/22.</p>
	<p>Raise awareness of exploitation of adolescents to wider partnership</p> <p>(Children)</p>	<p>Ensure Safeguarding Adolescents from Exploitation strategy action is overseen by Vulnerable Young People Activity Group. Ensure on-going awareness on website, in newsletter and through events</p>	<p>Modern Slavery conference in May; London Modern Slavery conference; Modern Slavery and Adolescent Exploitation on newsletter. Specific section to be built on website. Deliver a conference for local businesses and third sector organisation by March 2020.</p>	<p>Feedback from Safeguarding Ambassadors, Independent Scrutineer, and attendees of events.</p>	<p>Serious Youth violence event highlighted the work being done to tackle issue as well as providing an overview to the Public Health approach</p>	<p>Further information sharing through social media, website and newsletter working in partnership with Safeguarding Ambassadors.</p>

Safeguarding Enfield Priorities 2021-22

Safeguarding Priority 1 – Prevent Abuse

Safeguarding Adults Priority 2 – Protecting Adults at Risk, Children and Young People

What is our objective?	How are we going to do this?	2020-21 Actions	How will we know	2020-21 update	2021-22 Actions
Make sure our community knows how to recognise and report abuse (Adults and Children)	Raise awareness about our Adult abuse line, online resources, and different types of abuse through our marketing and community engagement activity.	Improvements to website; social media. Highlighting how to recognise abuse. Audio tools for people with visual impairments.	Attendance and feedback from community activity and visits to website.	Impacted by COVID. Website launched and videos loaded.	Safeguarding Champions network to be established to take messages into community.
Make sure professionals are appropriately trained, with a focus on Making Safeguarding Personal (Adults)	Ensure partners and providers have trained professionals to the required level of safeguarding. Everyone who works with adults at risk should have safeguarding adults basic training, which includes: different types of abuse, including hidden or under reported abuse such as Modern Slavery, Domestic Abuse, Female Genital Mutilation, and details of what to do to report concerns.	Multi-agency training programme based on learning from reviews; and wider statutory changes: focus on Mental Capacity; substance misuse.	Attendance and feedback from training sessions.	Modern Slavery conference online – awareness sessions delivered to over 450 delegates across the partnership Multi-agency training programme focussing on PREVENT, Reducing Parental Conflict and Substance Misuse and Hidden Harm.	Multi-agency training plan is overseen by practice improvement group – includes: LADO, Missing children, Parental Mental Health. Pool of trainers to be developed.
Develop ways to help people protect themselves from abuse and harm (Adults)	Paper and online factsheets; information videos; and links to organisations that can help (e.g. for fraud, home security).	Stay Safe Factsheets to be relaunched; and audio versions made.	Downloads of factsheets; visits to page.	These are on the website.	To be developed further with Safeguarding Champions and Ambassadors once the network is established.
Develop online tool to make sure everyone knows how to access or make referrals to different services (Adults)	Update website with new tool; this will also make sure that as partner organisations change, once updated, other agencies will still know who to contact and what everyone does.	Website section will highlight key services and signpost to MyLife, Childrens Portal and Local Offer webpages.	Hits on website, improved referrals, feedback in audits.	Contact list proposed and Intranet site feasibility undertaken.	
Ensure there is effective multiagency analysis of data/ information to understand current and emerging risks (Adults and Children)	Develop work of Insights Activity group to explore current data and methods to create an effective local picture.	Focussing on exploitation data held in different partner organisations, provide a view of risks around transition and the effectiveness of interventions	Analysis product completed, and response options identified.	Insights group undertaking this- focus has been on transition, CP, MH and violence data.	More analysis of Safeguarding Adults data – conversation rates. More work to understand who is and isn't in contact with us. Ethnicity analysis.

Safeguarding Enfield Priorities 2021-22

Safeguarding Adults Priority 3 – Learning from experience

What is our objective?	How are we going to do this?	2020-21 Actions	How will we know	2020-21 update	2021-22 Actions
Check that the way we are managing safeguarding is working properly (Adults and Children)	We have regular checks and an annual adults independent audit and we will work with our neighbours. Checks will include: the user experience and applying the Making Safeguarding Personal approach. We will also work with neighbours to develop consistent London-wide assurance framework, and thresholds. We also conduct the Statutory Section 11 audits for children safeguarding.	Safeguarding adults Assurance (SAPAT) tool will confirm key safeguarding features are present in organisations; Partner updates and data at each Safeguarding Adults Board. Section 11 will take place, with input from Safeguarding Ambassadors	Audit reports (including Section 11) and confirmation from partners of the actions they have taken.	Completed and included feedback from safeguarding ambassadors of their meetings with the Executive Safeguarding Partners.	Will review learning.
Learn from the advice of our Service Users, Carers and Patients (Adults)	Implement learning from Quality Checkers; ask people who have been through a safeguarding process about their experience and make improvements where necessary.	Include feedback of Service users who have had safeguarding enquiries as part of audit processes. (Question introduced on system in 2019/20)	Partners' confirmation of the action they have taken to address issues in feedback.	In July 2019, quality checkers produced friends and relatives feedback report from July 2020 that was shared with the NCL After Action Review.	Quality checker calls to friends and relatives to continue
If things go wrong, review what happened and learn lessons (Adults and Children)	Identified in Care Act, and Working Together 2018, we have to undertake Reviews, learn lessons, and make system improvements	Continue to work on publishing SARs , and local learning reviews and analysing learning opportunities based on recommendations.	Audits feedback, data.	Three SAR action plans used to develop	Process being reviewed.
Learn from the experiences of other local authority areas (Adults)	We work with our neighbouring boroughs to learn lessons together. We share our lessons from reviews and will work on checks together.	Continue to work closely with Safeguarding Adults Boards of North Central London area – Barnet, Haringey, Islington and Camden. Commitment to share spaces at SAR learning events.	Annual review and audits to identify improvements based on learning from other boroughs.	COVID impacted – much of the learning is a London level – eg. Insights work by ADASS.	Continue with regional analysis participation and share Enfield analysis approach about who hasn't contacted services during lockdown.
Improve sharing of learning between adults and children's safeguarding (Adults and Children)	Establish Practice Improvement Activity group by September 2019. Ensure discussions relating to children's and adult's issues are influencing improvements.	Practice Improvement group has received feedback on 1 Children LLR, and at April meeting will input on recommendation of Safeguarding Adults review.	Group established and has met. Terms of reference agreed. Minutes from meetings.	Practice Improvement meeting considers adults and childrens reviews and provides the opportunity to learn across both areas	Joint meetings to continue.

Safeguarding Enfield Priorities 2021-22

Safeguarding Adults Priority 4 – Supporting Services Improvements

What is our objective?	How are we going to do this?	2020-21 Actions	How will we know	2020-21 update	2021-22 Actions
Ensure we have effective arrangements in place to intervene when provider quality drops below expected standard (Adults and Children)	Support Enfield services to improve, due to quality standards, whenever possible.	Provider Concerns policy being reviewed and relaunched.	Number of Provider concerns/ improvement processes and key issues addressed.	During lockdown, providers were contacted regularly to offer support.	Provider Concerns policy will be reviewed. Infection Control action plans will be developed to support all providers, learning lessons from last year.
Ensure partners share information and intelligence about poor quality services (Adults)	Ensure there are arrangements in place to share information properly about services so that partners can act quickly to respond to unsafe services.	More detailed data analytics to be introduced into meetings.	Regular meetings with partner agencies and evidence of actions.	Safeguarding Information Panel meetings continued through the year.	Safeguarding Information Panel meetings to continue
Online space for providers (Adults)	Develop online presence to share information, policies and best practice with providers to ensure organisations have tools they need to improve.	Develop Safeguarding information for providers as part of new website.	Traffic on website; download of resources.	This has been set-up on MyLife. Including information such as infection controlling, public information, and the Winter Plan.	The web space will continue to be updated in line with government guidance.
Consistent policies with neighbouring boroughs (Adults)	Make sure Enfield has clear and consistent policies with neighbouring boroughs which represent best practice in all areas.	Safeguarding Adults Partnership Assurance Tool (SAPAT); London wider exercise will be conducted. Continued participation in National work on defining and recording enquiries.	Audits, and data analysis will confirm consistence of practice	North Central London meetings and work have been impacted by COVID. We have shared information about assurance activities of the Safeguarding Adults Board.	Continue to work across London around the COVID analysis. Undertake SAPAT.
Ensure the voices of children and young people, as partners and scrutineers, are built into our Safeguarding Partnership work (Children)	Recruit 8 children and young people to scrutinise and develop our arrangements.	8 young people will be providing feedback on Scrutiny of safeguarding children's arrangements (incl. Sect 11).	At least 8 young people recruited and working with us on projects (website, Section 11 audits).	10 Safeguarding Ambassadors recruited and training programme co-produced. Ambassadors met with the Safeguarding Partners and were part of the Section 11 process.	Next cohort of Ambassadors to be recruited. Work on Voice of the Child short film as identified by in Section 11 work.

HEALTH AND ADULT SOCIAL CARE SCRUTINY PANEL WORK PROGRAMME 2020-21

WORK	Lead Officer	9 September 2020- Planning Session	3 November 2020	21 January 2021	24 March 2021
Date papers to be with Governance and Scrutiny Team		n/a	23 October 2020	12 January 2021	15 March 2021
Specific Topics					
Local Priorities 2020-21	Tony Theodoulou/Bindi Nagra/Stuart Lines/CCG Reps	Verbal update			
Older People's Assessment Unit at Chase Farm Hospital	Royal Free/ Chase Farm/ Lead Commisioners		Report		
Reconfiguration of the NHS					Report -*see note below
North Middlesex Hospital Trust	Maria Cane, CEO - NMUH Trust			Follow up on CQC Inspection (to be rescheduled)	
Immunisation Take-up	Stuart Lines			Report	
Standing Items					
Covid-19			Report - Care Homes (to include finances during and post pandemic)	Report – Mental Health	Report - TBC
Monitoring/ update					
Adult Safeguarding Report					Annual Report
Reardon Court			Progress Report		
Work Programme					
Setting the Health and Adult Social Care Scrutiny Work Programme	Andy Ellis	Agree Work Programme			

HEALTH AND ADULT SOCIAL CARE SCRUTINY PANEL WORK PROGRAMME 2020-21

*Reconfiguration of the NHS Report to include the introduction of Integrated Care Partnerships, Accountable Care Organisations, Primary and Acute Care Systems and replacement of the Public Health England. These changes are being led by the NHS but with much greater involvement of local authorities and the care sector going forward. The Scrutiny Panel need to establish how the Council is gearing up for all these changes.